

AirDroid Business for POS & Self-Service Kiosk

Remotely troubleshoot POS and self-service kiosks to reduce downtime. Monitor device's health and resource usage and set up automatic staged rollouts for releasing app updates to minimize risk and impact to the business.

Solution Overview

AirDroid Business MDM for point-of-sale devices and selfservice kiosks is an all-in-one platform for keeping devices up and running, so you or your customers can take advantage of the new wave of POS revolution post the pandemic.



Managing Point-of-Sale Services in a Post-Pandemic World

Support for mobile & contact-less POS & Kiosk machines

AirDroid Business supports different devices, whether it's mobile POS tablets at restaurants or self-service checkout kiosks at supermarkets:

Restaurants

Self-ordering tablet Kiosk Traditional and mobile POS

2 Shopping malls & supermarkets

- Cashier POS terminal
- Self-checkout kiosk
- Vending machines
- Parking payment machine

3 Retail stores

Mobile/handheld POS Tablet POS Self-service checkout machine



Challenges for in-house IT Teams & Service Providers

Point-of-sale systems and self-service kiosks are at the center of a new (and post-pandemic) retail experience. Keeping these devices up and running at all times is the no.1 priority for businesses:

- 1 The downtime directly impacts sales & operations
- 2 Provide instant support for non-tech savvy staff
- 3 Monitoring the health of hundreds of devices across cities, regions, or even countries

Key features at a glance

- 1 Remotely control devices & resolve issues instantly
- 2 Set Policy & Kiosk to reduce improper use
- **3** Communicate with on-site staff with voice chat
- 4 Monitor POS system health & resource usage
- 5 Get alerts when POS devices aren't working properly
- 6 Automatically rollout app updates across devices
- 7 Put POS devices & kiosks into groups and locate them

AirDroid Business Mobile & Contact-less POS Management Solution

Identify incidents early, proactively

You can remotely monitor POS & kiosks using the dashboard, giving you all the information you need on device status and resource usage. Set up alerts so you can prevent issues from getting out of hand, and download reports to analyze data usage for improvements:

- Remotely view device screens & locations
- Receive alerts when devices aren't working
- Resource usage & health indicators device storage, memory, temperature, and battery status
- Download reports to further make improvements



Respond to issues fast, remotely

You can remotely access any device in the field by directly controlling it. Remote troubleshooting lets you quickly resolve issues and minimize downtime:



- Remotely control and troubleshoot a device
- Communicate with onsite staff using voice chat
- Inspect hardware issues using Remote Camera

System Requirements

AirDroid Business Client (Controller)

- Windows PC (Windows 10, 8, 7)
- macOS (10.9 or above)
- Android (4.1 or above)
- iOS (10 or above)

Biz Daemon (Installed on controlled device)

- Android (4.1 or above)
- Windows (10 or above)

Free 14-day trial

Sign up for a free trial (Enterprise Plan). No credit card or setup fees needed.

Get free trial

Get free consulting

Talk to our consultants or request a demo and see how you can better manage your endpoints.

Talk to sales

End-to-end security

AirDroid Business offers a library of security measures from the account level, remote session, to application access, so you or your customers can have peace of mind when remotely managing the devices:



- Advanced encrypted during remote sessions
- Account two-step verification & access rights
- Restrict remote access from the device's end
- AirDroid servers are placed in ISO 27001 compliant data centers

Streamline management tasks

For enterprises deploying many devices, it's crucial to streamline the day-to-day management tasks, especially when you have a fleet of devices in thehundreds:

- Quick enrollment & organize POS devices into different groups, automate configuration
- Preset policies to batch devices
- Install or update apps simultaneously
- Perform bulk device actions
- Create tasks & execute frequently and regularly
- Send custom notifications to remote devices



System Requirements

AirDroid Business Client (Controller)

- Windows PC (Windows 10, 8, 7)
- macOS (10.9 or above)
- Android (4.1 or above)
- iOS (10 or above)

Biz Daemon (Installed on controlled device)

- Android (4.1 or above)
- Windows (10 or above)

Free 14-day trial

Sign up for a free trial (Enterprise Plan). No credit card or setup fees needed.

Get free trial

Get free consulting

Talk to our consultants or request a demo and see how you can better manage your endpoints.

Talk to sales

Simplify the user experience

Kiosk Mode is a way for you to run a specific app on full screens, such as the ordering app, on your mobile device. It also prevents anyone from accessing the device, switching apps, or changing settings.

- Set password to prevent Kiosk Mode from exiting
- · Restrict access to apps, websites, and system settings
- Full screens and single-app mode (eg: order app on the tablet)
- Customize your interface and show your brand

E Concentration Config Par	6	El Puezy & Klow 🖄 Sentencing Desite Cust	omized Brand		CAVER SE
C Grand & Layout	Drand Hame 1		Remark		-
Itutus bar color		▼▲ 1 (2:4)			
Logo 🝙 🗿 Kissi Davis	r. I Name	i The	a)	-	Late Screen
10		💌 Top-bar	· Same	App loss line: 40 x 40	
Are Ubray	Nettorio Satingo Phona	📀 Text	e te		
				Bettings	
Wallpaper 😰				those App Nerve	
				Hair for Tabellar	000
			and product provide an configuration preservation that		

Keeping your systems updated

Application Management Service is an intuitive app update solution to help you streamline app rollouts across devices. No longer do you need to manually perform the update or ask staff or customers for help:



- Non–IT professionals or staff can operate with a simple interface
- Automatically push apps or updates to selected devices
- Roll out updates based on device groups or time zones
- Track the update process and see the result on a dashboard
- Create enterprise private app store/managed Google Play store to make it easier to manage enterprise apps

System Requirements

AirDroid Business Client (Controller)

- Windows PC (Windows 10, 8, 7)
- macOS (10.9 or above)
- Android (4.1 or above)
- iOS (10 or above)

Biz Daemon (Installed on controlled device)

- Android (4.1 or above)
- Windows (10 or above)

Free 14-day trial

Sign up for a free trial (Enterprise Plan). No credit card or setup fees needed.

Get free trial

Get free consulting

Talk to our consultants or request a demo and see how you can better manage your endpoints.

Talk to sales

Feature Comparison Between Plans

	2	Most Popular	
Feature List	Basic	Standard	Enterprise
Enterprise-Level Services Provide enterprise-level operation and maintenance guidance, including training, consultation, and other customized services (50 hours)	-	-	
Multi-Platform Support Android Windows	✓✓	⊘	✓✓
Remote Access			
Remote Control	\bigcirc	O	\bigcirc
View Mode	\bigcirc	\bigcirc	O
Remote Camera	\bigcirc	\bigcirc	\bigcirc
Black Screen Mode * Patent claimed by AirDroid Business	-	O	
File Management			

🕗 included in plan, — not included in plan

See Prices \rightarrow

* The Ultimate Plan includes the Application Management (AMS) add-on

* The **Enterprise Plan** includes **all** add-on features: AMS, Kiosk Mode, and Geofencing

* To view the full comparison, please visit our pricing page or scan the QR code \rightarrow





Licensing and Subscription FAQs



Take advantage of our resources

Connect with us or get a free 14-day free trial to get started

Get free trial

Talk to sales



Get a 15-minute FREE Demo Now

Have questions? Schedule a demonstration where our consultants will walk you through the products and give MDM planning advice most suitable for your organization!









VisionFund



discount

store



esoftwaresolutions

Review Recognitions



About Sand Studio

Sand Studio is a customer-first company that builds software designed to improve efficiency and productivity for individuals and business of all sizes. Our solutions include mobile device management, remote control, and remote support. Sand Studio's headquarters is based in Singapore, with a Taipei office that oversees sales and operations for the International market.

Copyright © 2024 Sand Studio, Singapore

Contact us

- Business sales & partnership sales@airdroid.com
- Technical support success@airdroid.com



Ai(D(oid Business airdroid.com/business | Datasheet | MDM for Point-of-Sale & Kiosk

AirDroid and its related products are developed by Sand Studio. They are not sponsored, endorsed, or approved by, or affiliated or associated with Google LLC, its Android trademarks, or its Android offerings.