# AirDroid Business for Logistics &Transportation

Remotely support your drivers, monitor data and resource usage, and use proactive monitoring and alerts to identify potential issues early. Automatically update devices in the field without needing the help from the drivers.

# Overview

AirDroid Business MDM for logistics & transportation helps companies monitor and manage truck drivers' devices. By creating a device experience that's easy for the drivers to use, you can rest assured that they can focus on driving and getting packages delivered on time without distractions.

# Key Solutions

- Remotely troubleshoot driver's devices at anytime

- Use Policy & Kiosk Mode to avoid device misuse

- Fewer distractions by limiting non-company apps

- App updates are handled centrally and automatically

- Resolve driver issues instantly with remote control

- Receive alerts on data usage, battery, movement, etc., and perform tasks automatically

- Manage app updates without needing drivers' help

- Preventive monitoring to spot potential issues early

# Challenges for logistics companies

Truck drivers are always on the road and your team needs to deal with all kinds of issues that could hold drivers back from doing their job effectively and safely.

## Some common challenges from a device management perspective:

**Keeping key apps & services updated**

**On-road productivity & safety for drivers**

**Maintaining device uptime**

**Rising operational costs & support cases**

# Why AirDroid Business for Logistics & Transportation?

Specializing in device management, AirDroid Business offers a powerful **remote access & control feature** that allows logistics and transportation companies to easily manage their drivers' devices and drive down operational costs.

## Other features highly rated by our customers include:

- **Alerts & Workflows:** create alerts that trigger notifications and automated actions to reboot the device or lock the screen
- **Geofencing:** automatically send out messages to the device when it enters or leaves the pre-defined zone
- **Application Management Service (AMS):** remotely manage your own delivery/logistics app
- **Relatively affordable pricing** starting with only 10 devices

## Our system requirements are listed below:

### AirDroid Business Client (Controller)

- Windows PC (Windows 10, 8, 7)
- macOS (10.9 or above)
- Android (4.1 or above)
- iOS (9.3 or above)

### Biz Daemon (Installed on controlled device)

- Android (4.1 or above)
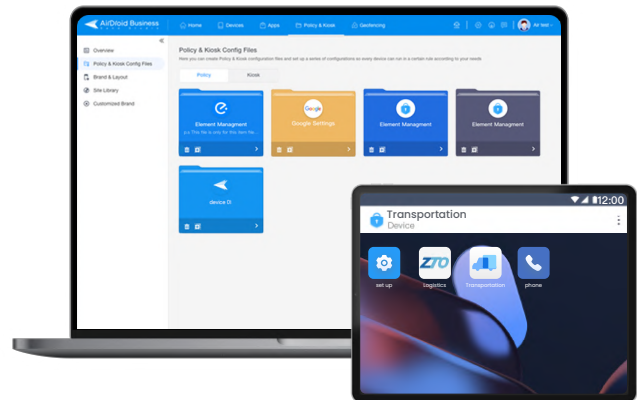- Windows (10 or above)

# Simplify devices & provide instant support for your drivers

## Restrict device use to ensure driver's safety & reduce distractions

Policy & Kiosk Mode is a way for you to allow only work-related apps, websites, and system settings to keep your drivers safe and focused on the road. Your support team also doesn't need to deal with frequent false alarms of device malfunctions that are often just misuse or lack of training.
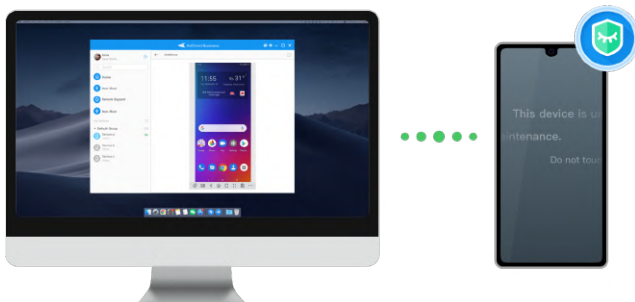
- Create multiple Kiosk profiles and switch between them

- Limit access to apps & websites to reduce distractions

- Pre-set and enforce passwords to prevent Kiosk Mode from exiting by unauthorized users

- Configure device usage policy to prevent drivers from making changes to settings and protect company data

## Real-time support on the road    ✅ PATENTED

Remote control in AirDroid Business is a powerful tool that lets you gain access to a driver's device to troubleshoot or fix any software issue, so the driver can get back on the road without any distractions.

- Resolve any device issues fast for your drivers. Use **Black Screen Mode**, **our patented feature**, to ensure company privacy and avoid interruption during remote control sessions.

- Communicate with drivers using built-in voice call

- Send company documents straight to the device based on location

- Retrieve system log using file transfer

---

## Try it for free

Get your 14-day free trial now. No credit card or setup fees needed.

[SIGN UP HERE]

## Get the help you need

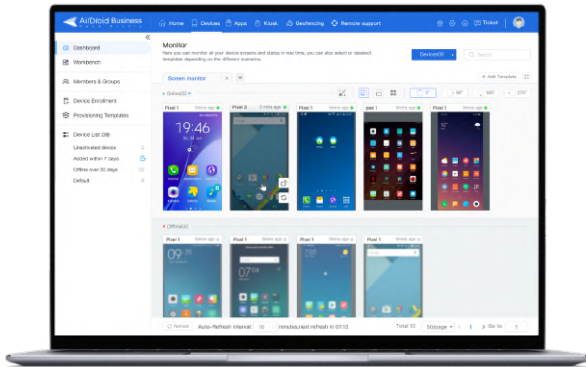Let our consultants give you the best guidance based on your requirements.

[CONTACT US]

# Simplify devices & provide instant support for your drivers

## Easy provisioning & management

For enterprises deploying many devices, it's crucial to quickly provision and enroll devices in bulk. Instead of individually setting up devices, IT admins can:
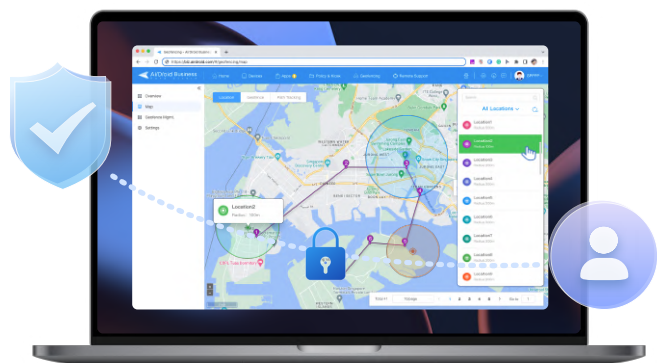


- Enroll new devices and edit device info in bulk
- Apply device provisioning and policy automatically
- Create and assign device groups
- Push notifications to the driver's device
- Implement device actions in bulk
- Create scheduled tasks for multiple devices

## Secure driver devices & assets

Truck drivers today use a stack of company resources and services that fuel their work on the road through a mobile device. It's important that you keep their devices safe at all times with:

- Encrypted remote session & file transfer
- Two-factor authentication (2FA) & access permissions based on user roles
- Locate and track driver devices in real time
- Remotely lock a device or wipe data when stolen



### Try it for free

Get your 14-day free trial now. No credit card or setup fees needed.

**SIGN UP HERE**

### Get the help you need

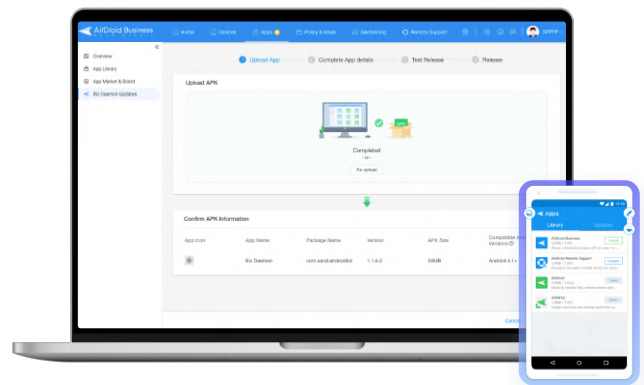Let our consultants give you the best guidance based on your requirements.

**CONTACT US**

# Simplify devices & provide instant support for your drivers
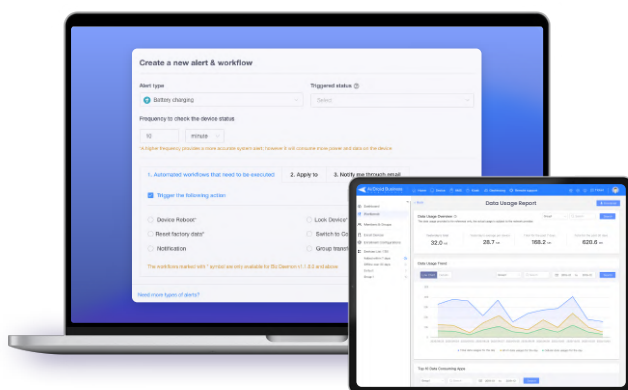
## Publish app updates in bulk automatically

Updating your drivers' mobile devices can be tricky since they are always on the road. Use Application Management Service to remotely publish app updates in bulk based on different criteria, such as device groups or timezones. The entire process can be done automatically, so you won't need to rely on the drivers to do the updates for you.

- Publish updates without help from the drivers
- Stage rollout based on different groups of devices
- Monitor update progress and result
- Test and schedule updates
- Private app store for all your business apps



## Monitoring, alerts & reports

AirDroid Business' Monitor Dashboard lets you monitor the resource usage of your devices in the field and receive alerts ahead of time. This gives you better visibility to identify any potential signs of issues, which can be dealt with before they get out of hand.



- Monitor data usage on each app and generate reports for history tracking and analysis
- Set up automated workflows with 10+ types of customizable alerts
- Customize 10+ types of automated alerts and set up your own workflows
- Keep track of device health like CPU & battery usage
- See all your devices' screens using Device Wall

### Try it for free

Get your 14-day free trial now. No credit card or setup fees needed.

**SIGN UP HERE**

### Get the help you need

Let our consultants give you the best guidance based on your requirements.

**CONTACT US**

# Success Stories with AirDroid Business
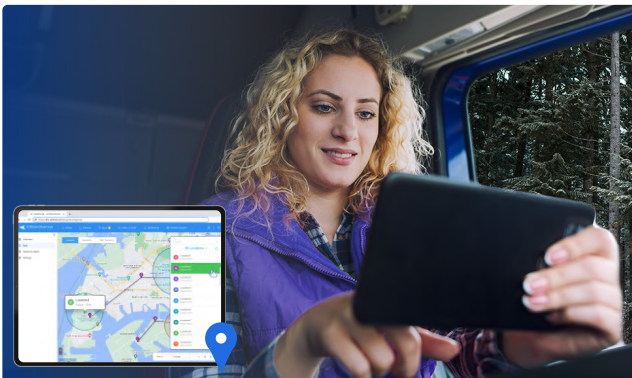
## Story 1

In Lithuania, a trucking company that offers transport and logistics services needs a unified platform to track and support its 1,500+ drivers while maintaining a fleet of over 1000 vehicles that deliver across multiple European countries.

### Challenges

- Track locations of drivers and vehicles.
- Ensure productive drivers and control the device usage of data roaming.
- Installation of certain apps on controlled devices
- Keep devices, apps and services updated, and free from the interference of drivers.
- Get alerted of device issues and provide timely remote assistance.
- Schedule or send files and notifications to drivers automatically.

### Solutions

- **Remote Control:** gain remote access to devices for troubleshooting technical issues.
- **Policy:** restrict device usage and settings to prevent improper use of device from drivers.
- **Black Screen Mode:** drivers will be notified and be blocked from view and use during device maintenance.
- **Geofencing & Alerts:** locate drivers and push notifications about traffic or urgent information to drivers' devices.

## Story 2

A leading courier and postal service provider in Greece, with more than 600 service points, is looking for a solution to manage and troubleshoot their driver's mobile devices used for delivery.

### Challenges

- Reduce time and costs spent on onsite maintenance and support.
- Get notified of high data usage rates.
- Simplify device usage and prevent misuse.
- Ensure the delivery app is working properly.
- Remotely update apps across multiple devices.

### Solutions

- **Remote Access:** access devices in real-time and provide timely support.
- **AMS:** enforce installation and updates for apps on multiple devices simultaneously.
- **Kiosk Mode:** lockdown device usage and settings.
- **Reports & Alerts:** monitor device data usage and receive alerts when exceeding the limit.

# Licensing and Subscription FAQs

**Q** **Can I upgrade after purchase and how is it calculated?**

**A** Yes, the price is prorated based on the cost of the upgrade plan and the remaining time.

**Q** **What are the costs for device amounts more than 200?**

**A** If you have a large number of devices, talk to us, there may be special rates available for you.

**Q** **Can I pay by installments?**

**A** Installments are not accepted at this time to facilitate customers' annual budget considerations. Also, all our pricing plans are yearly subscription.

**Q** **Can I downgrade when I renew my contract?**

**A** Yes, but please note that you will lose access to functions that may be critical to your operation after downgrading.

*To view the full feature list & comparison, please visit our pricing page or scan the QR code →

*For additional resources, go to our blog, datasheet library, and help center to find more.

**SCAN ME**

## Get a 15-minute FREE Demo Now

Have questions? Schedule a demonstration where our consultants will walk you through the products and give MDM planning advice most suitable for your organization!

**BOOK A DEMO**

# Our Customers



# Review Recognitions



## About Sand Studio

Sand Studio is a customer-first company that builds software designed to improve efficiency and productivity for individuals and business of all sizes. Our solutions include mobile device management, remote control, and remote support.

Copyright © 2024 Sand Studio, Singapore

## Contact Us

- **Business sales & partnership**
  sales@airdroid.com

- **Technical support**
  success@airdroid.com