AirDroid Business for IT Services & MSPs

Manage and monitor every customer's or company's device in one dashboard. Bulk monitoring and device grouping help make managing an increasing amount of customer devices easier than ever. Remotely troubleshoot and gain access to devices with powerful remote control tools.

Solution Overview

AirDroid Business MDM for IT & MSPs is an all-in-one and powerful MDM solution, designed to simplify day-to-day device monitoring & maintenance, remote troubleshooting, and ensuring customers' devices can run 24/7 without any downtime.

Make managing customer devices easier than ever

Challenges for IT & MSPs when managing customer or company devices

Your number one priority is to provide timely support for your customers or employees. But with an increasing amount of devices that needed to be managed, your challenge now lies with how easily can you manage everything.

Overloading IT operations & complexity

Monitoring devices 24/7 for customers

Need for instant remote troubleshooting
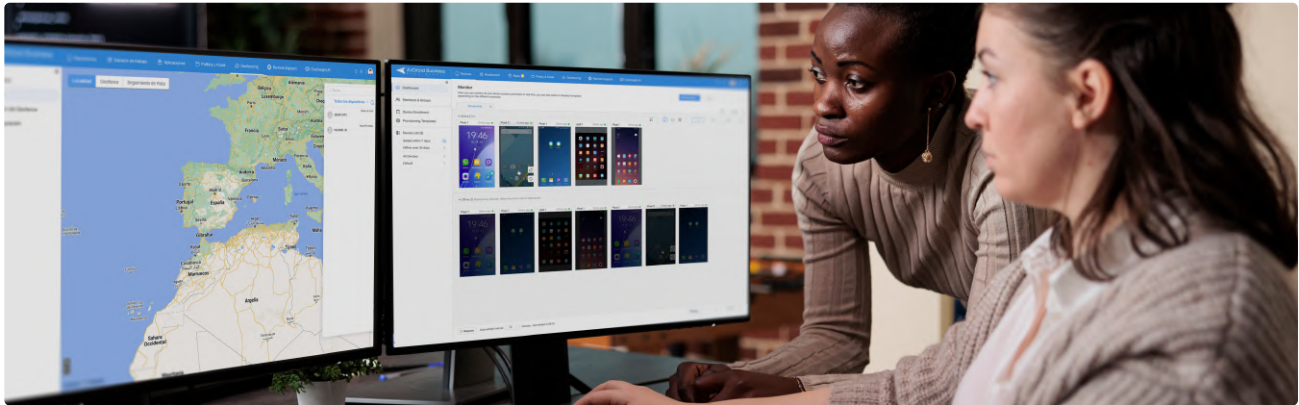
Rising operational costs & support cases

Simplify your IT operations

- Easy to set up and provision with bulk tasks

- Avoid improper use of device with Policy & Kiosk Mode

- Monitor, manage and troubleshoot with one solution

- Automate app updates across multiple devices

Everything you need in one solution

- No dedicated IT staff required

- Expand your support without adding extra staff

- A solution that scales as you manage more devices

- Unrivaled pricing and flexible options

MDM solution designed for IT & MSPs

Must-have remote control

Having timely support to quickly fix an issue is a musthave tool for any IT & MSP team. AirDroid Business comes with a powerful remote access suite designed to make controlling devices as if they are in your hands.

- Unattended remote access for non-rooted devices
- Resolve any device issues fast for your customers
- Retrieve logs or send documents using file transfer
- Voice chat, landscape, screen capture & recording

Proactive endpoint monitoring

You can monitor all your customer or employee devices using one monitoring dashboard. You are able to easily acquire critical status and usage information across the deployment, and download reports to analyze and find where you can improve:

- See every device's screen capture with one refresh
- Customize your dashboard with only the relevant info
- Watch health indicators like CPU or battery status
- Identify patch status and update patches for devices.
- Download the analyze reports for improvements

System Requirements

AirDroid Business Client (Controller)

- Windows PC (Windows 10, 8, 7)
- macOS (10.9 or above)
- Android (4.1 or above)
- iOS (10 or above)

Biz Daemon (Installed on controlled device)

- Android (4.1 or above)
- Windows 10 or above (Exclude Home edition)

Free 14-day trial

Sign up for a free trial {Enterprise Plan}. No credit card or setup fees needed.
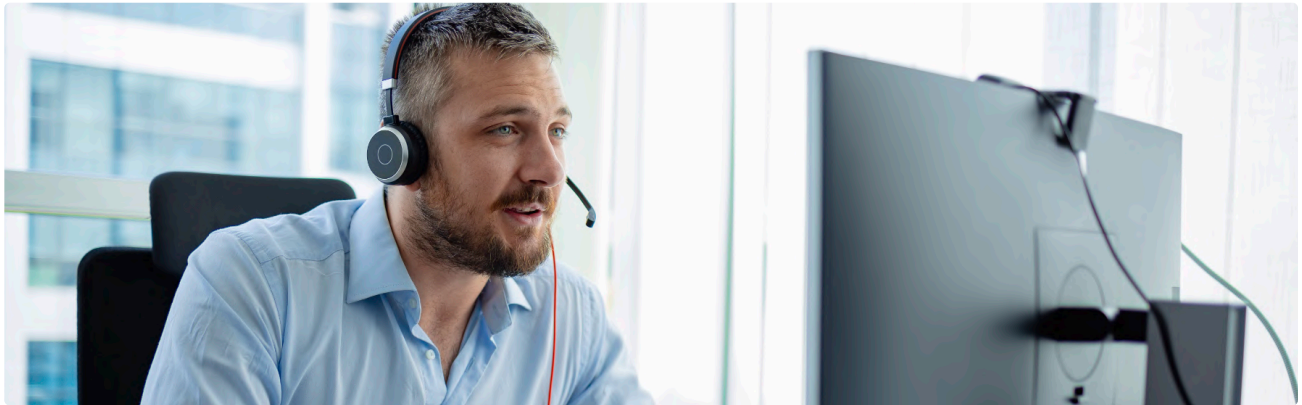
[Get free trial]

Get free consulting

Talk to our consultants or request a demo and see how you can better manage your device endpoints.

[Talk to sales]

MDM solution designed for IT & MSPs

Easy provisioning & deployment for new projects

AirDroid Business makes enrollment and management easy for you, so you can easily manage new projects and any added devices:

- Flexible enrollment options, including Android Enterprise, QR code, deployment code, Zero-touch enrollment, USB & quick installation service
- Batch deployment of new devices and automated policy configuration to ensure compliance
- Manage projects or customers using Device Groups
- Member & access control for your team
- Edit device info in bulk

24/7 alerts to keep you notified

Your IT staff doesn't have to be in front of the computer at all times. Set alerts threshold on critical device status and receive notifications, so you can react immediately before things get out of hand.

- Customer devices' online & offline status
- Battery temperature, capacity & charging status
- Insufficient storage & cellular data usage

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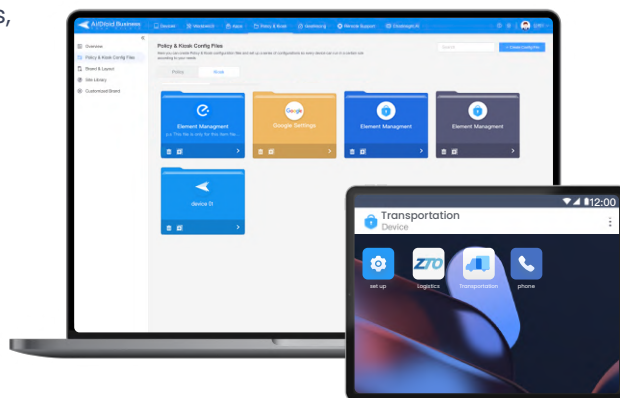Talk to our consultants or request a demo and see how you can better manage your device endpoints.

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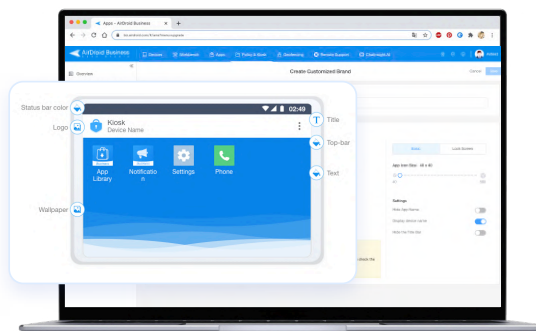
Lockdown devices to reduce misuse

Policy & Kiosk Mode is a way to ensure that the devices that your customers or employees use have the most user-friendly interface without any unnecessary confusion due to unfamiliarity. For your IT team, it means that you won't need to deal with false alarms and added support cases.

- Enforce predefined policies to prohibit switching apps, accessing certain websites or changing system settings, and create blocklists to avoid improper downloads

- Set unlock passwords to prevent unauthorized exit from Kiosk mode

- Single-app mode for purpose-specific usages

- Customize designed for device lock screen, interface, and app icons

- Create customized profiles for different customers & projects

- Enable or disable Kiosk Mode with a simple click

Update apps automatically

Managing app updates for different projects and clients is one of the most challenging tasks for MSPs. With Application Management Service, you can plan different rollouts using various criteria, such as groups, countries, or serial numbers. You also get the flexibility to test and schedule updates to avoid interfering with business hours.

- Publish updates for your customers without needing help

- Monitor update progress and result

- Schedule updates outside of business hours

- Private app store/ managed Google Play to host your apps for your customers

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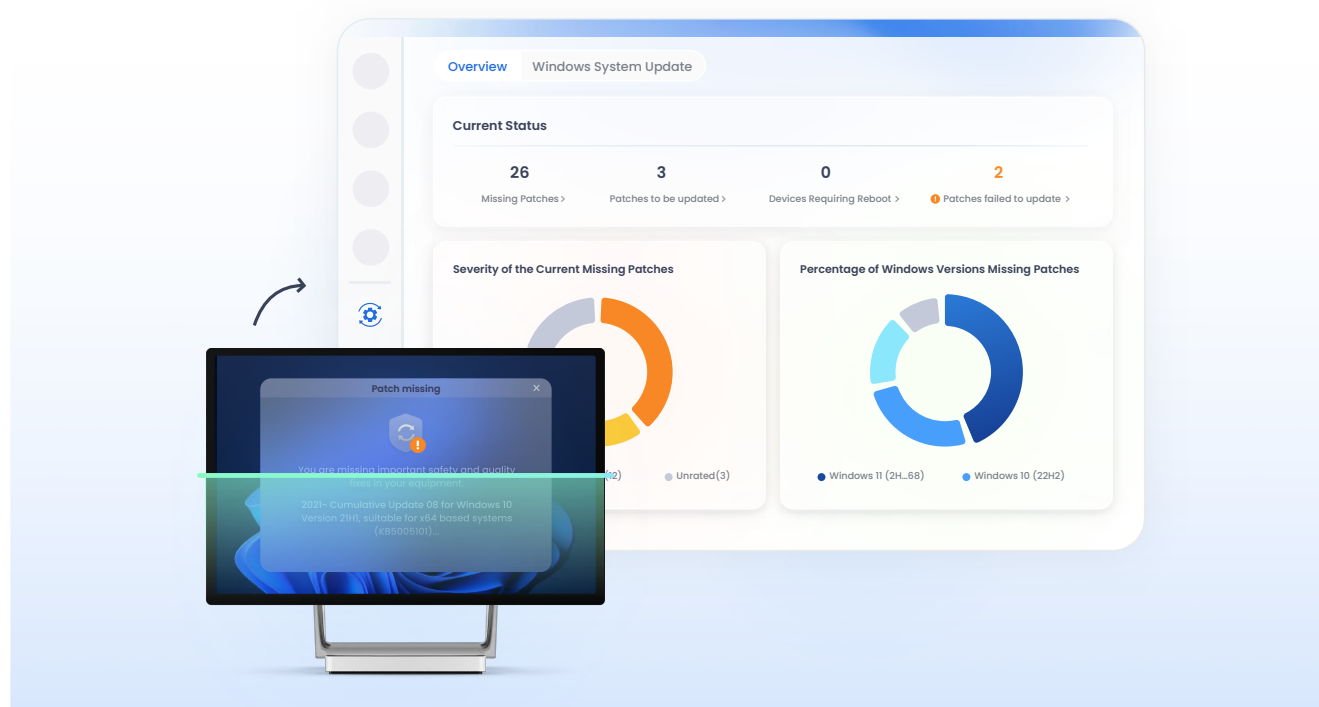Talk to our consultants or request a demo and see how you can better manage your device endpoints.

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MDM solution designed for IT & MSPs

Manage Patches to Enhance security

Patches are essential for device security as they can be used to fix vulnerabilities, defects, or security issues in computer operating systems or applications. With patch management, you can manage patches on your enterprise devices more effectively to enhance their security.

- Identify the patches that need to be updated
- Update patches for all managed devices in bulk
- Check patches that are available to install on devices
- Remotely reboot the devices to effect the update patch
- Monitor the patches that failed to update

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Feature Comparison Between Plans

Feature List	Basic	Most Popular Standard	Enterprise
Enterprise-Level Services			
Provide enterprise-level operation and maintenance guidance, including training, consultation, and other customized services (50 hours)	-	-	✓
Multi-Platform Support			
Android	✓	✓	✓
Windows	✓	✓	✓
Remote Access			
Remote Control	✓	✓	✓
View Mode	✓	✓	✓
Remote Camera	✓	✓	✓
Black Screen Mode * Patent claimed by AirDroid Business	-	✓	✓
File Management			
Remote File Management	✓	✓	✓

✓ included in plan, — not included in plan

See Prices →

* The Ultimate Plan includes the Application Management (AMS) add-on

* The Enterprise Plan includes all add-on features: AMS, Kiosk Mode, and Geofencing

* To view the full comparison, please visit our pricing page or scan the QR code →

SCAN ME

Licensing and Subscription FAQs

Q Can I upgrade after purchase and how is it calculated?

A Yes, the price is prorated based on the cost of the upgrade plan and the remaining time.

Q What are the costs for device amounts more than 200?

A If you have a large number of devices, talk to us, there may be special rates available for you.

Q Can I pay by installments?

A Installments are not accepted at this time to facilitate customers' annual budget considerations.

Q Can I downgrade when I renew my contract?

A Yes, but please note that you will lose access to functions that may be critical to your operation after downgrading.

Q Are there any benefits for non-profit organizations?

A Yes, we encourage and support non-profit organizations. To learn more, please contact our sales team.

Q Are there any suggestions on the right plan for me?

A You can get a free consultation on products, solutions, or deployment by talking to our sales team.

Take advantage of our resources

Connect with us or get a free 14-day free trial to get started

Get free trial   Talk to sales

Get a 15-minute FREE Demo Now

Have questions? Schedule a demonstration where our consultants will walk you through the products and give MDM planning advice most suitable for your organization!

BOOK A DEMO

Our Customers

interactive SOLUTIONS

Aura

TRANSTIRA
LOGISTICS & TRANSPORT

VisionFund

the discount Vending store

esoftwaresolutions

Review Recognitions

G2 Top 50 — IT Management Products — BEST SOFTWARE AWARDS 2024

G2 Leader — SUMMER 2024

G2 Best Est. ROI — SUMMER 2024

G2 Best Support — Mid-Market — SUMMER 2024

G2 Best Relationship — SUMMER 2024

G2 Easiest To Use — SUMMER 2024

SOURCEFORGE Top Performer — Winter 2024

Slashdot Users Love Us 2024

crozdesk TRUSTED VENDOR — HIGH MARKET PRESENCE — 2024

crozdesk QUALITY CHOICE — TOP RANKED SOLUTION — 2024

About Sand Studio

Sand Studio is a customer-first company that builds software designed to improve efficiency and productivity for individuals and business of all sizes. Our solutions include mobile device management, remote control, and remote support. Sand Studio's headquarters is based in Singapore, with a Taipei office that oversees sales and operations for the International market.

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Contact us

- Business sales & partnership
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